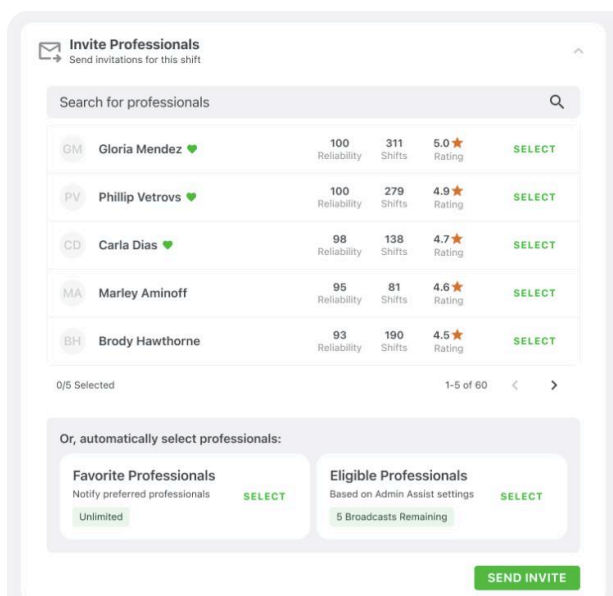


Direct Connect: Your fastest path to filling urgent shifts

Direct Connect gives your facility more control and flexibility when filling shifts, especially urgent, hard-to-fill ones. With three easy ways to invite independent professionals, you can quickly connect with those you trust and keep operations running smoothly.

How Direct Connect works

When you post a shift, Direct Connect allows you to invite your preferred professionals to claim it instantly, while keeping the shift visible on the marketplace for others to request. This is especially valuable for shifts that need immediate coverage.



Invite Professionals
Send invitations for this shift

Search for professionals

Initials	Name	Reliability	Shifts	Rating	Action
GM	Gloria Mendez	100	311	5.0 ★	SELECT
PV	Phillip Vetrovs	100	279	4.9 ★	SELECT
CD	Carla Dias	98	138	4.7 ★	SELECT
MA	Marley Aminoff	95	81	4.6 ★	SELECT
BH	Brody Hawthorne	93	190	4.5 ★	SELECT

0/5 Selected 1-5 of 60

Or, automatically select professionals:

Favorite Professionals
Notify preferred professionals
Unlimited

SELECT

Eligible Professionals
Based on Admin Assist settings
5 Broadcasts Remaining

SELECT

SEND INVITE

Choose the method that best fits your needs

Handpick professionals you trust—on your terms

Invite up to five independent professionals to view and claim shifts at any time. Fill last-minute needs or offer multiple shifts to the same professional over multiple days—ensuring consistency and reliability in your workforce.

When things get urgent, reach more professionals

Within 48 hours of a shift's start time, broadcast your shift to 10 of your favorite professionals. These professionals can claim the shift instantly—helping you fill critical needs faster with professionals who already know your facility.

Broadcast shifts to top professionals in your area

Also within 48 hours of a shift's start time, you can use Admin Assist to broadcast your shift to up to 20 of the most reliable professionals nearby. This gives you the broad reach of traditional broadcasting—but with the added security of targeting only reliable professionals.

Why use Direct Connect?

Fill shifts faster

Shifts sent via Direct Connect are more likely to be filled.*

Ensure continuity of care

Prioritize professionals who know your facility by broadcasting to Favorites, creating a more consistent experience for your team and residents.

Stay in control

Whether you need to move fast or focus on quality, Direct Connect lets you do both—without sacrificing oversight.

Secure the professionals you trust

With Direct Connect, you can quickly secure the professionals you trust—faster and with less hassle.

Need help?

[Visit the Direct Connect FAQ](#)

*Based on real-world usage from December 2024–March 2025 showing a 3% increase.

How to **get started**

1. Find the shift you want to fill

Select a scheduled shift or post a new one. Most facilities use Direct Connect on already-posted shifts for faster fills.

2. Send invites

Choose your preferred invitation method and notify trusted professionals instantly.

3. Let the system do the rest

Monitor responses in real-time and make adjustments as needed.